**RAJESH RAI**

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**CAREER OBJECTIVE**

Recent IT graduate passionate about software development and hands-on experience in front-end and back-end projects. Proficient in multiple programming languages and web frameworks, with a strong commitment to learning and professional growth. Demonstrated problem-solving and teamwork abilities in both academic and customer service roles. Seeking an entry-level Software Developer position to apply technical skills and make a positive impact within a collaborative environment.

**KEY STRENGTHS**

* **Versatility** in front-end and back-end tech.
* **Problem-solving** across the entire stack.
* **Adaptability** to new tools and frameworks.
* **Cross-functional collaboration** with teams.
* **Best practices** for coding, testing, and security.
* **User-focused** design and performance.
* **Project management** and prioritization skills.

**EDUCATION**

**The ACS Professional Year Program – ICT 2023-2024 QIBA, Sydney Campus**

*The Professional Year Program is a work readiness program designed to prepare university graduates for the professional ICT workforce. Topics include* *business communication, workplace**relations and practices, WH&S, professional networking, report writing and effective presentation skills.*

**Bachelor of Information Technology**

**King's Own Institute, Sydney, Australia Mar 2020 – Mar 2023**

**PROJECTS**

1. **Portfolio Website**

Developed a responsive portfolio website using HTML, CSS, and Javascript to showcase my projects, with smooth navigation and a professional layout. Integrated form handling for contact submission using Node.js and Express.

1. **Library Management System**

Created a library management application, allowing users to search, reserve, and borrow books. Set up a MySQL database to track inventory and user transactions. Designed a user-friendly interface and implemented role-based access controls.

**WORK EXPERIENCE**

**Customer Service Representative Jun 2018 – Present**

**FITF, Sydney**

* Followed daily and weekly systems and procedures to ensure a high level of presentation, hygiene, service, product quality and security
* Took customer orders, added value and generated sales through up selling and suggestive selling
* Processed customer orders accurately through the Point-of-Sale system
* Undertook general serving duties of both food and beverage including delivering meals and drinks to tables
* Ensured all customer areas were always kept presentable
* Received and handled guest inquiries including function details and taking function bookings as required

**TECHNICAL SKILLS**

* **Languages**: JavaScript, Python, SQL, HTML, CSS
* **Front-End**: React, Angular, Responsive Design, Bootstrap, SASS
* **Back-End**: Node.js, Express, RESTful APIs, Django
* **Databases**: MySQL, MongoDB
* **Version Control**: Git, GitHub
* **Testing**: Jest, Mocha
* **DevOps**: Docker, GitHub Actions
* **Other Tools**: Agile (Scrum, Kanban), Figma

**ACHIEVEMENTS/AWARDS**

* Achieved Employee of the Month.

**PROFESSIONAL AFFILIATIONS**

* Australian Computer Society (ACS) - Member ID:

**REFERENCES**

Provided upon request